

Salon re-opening guide

SCREENING

- If you belong to a vulnerable group, please consider delaying your appointment to a later date.
- If you are displaying any of the COVID-19 symptoms or have tested positive, please let us know in advance and **do not attend your appointment**. Please visit <https://www.nhs.uk/conditions/coronavirus-covid-19/> for information.
- For the safety of our staff, upon entering the salon all clients will have their temperature taken.
- You will be required to read through a short client health questionnaire at the front of the salon before entering. If you are unable to give confirmation on any of the points you will be unable to enter Nero.

PPE, SANITISING AND SOCIAL DISTANCING

*Your hairdresser will be wearing a face mask and all other relevant PPE.
Surfaces are regularly cleaned with alcohol spray and wipes after each client.*

- **Please ring the door bell before entering the salon.**
- Please attend your appointment unaccompanied.
- Our waiting area is closed off. Please arrive on time to your appointment and do not enter the salon until your allotted time.
- Please use the hand sanitisers available on arrival of the salon, using the toilet during the appointment, and upon leaving the salon.
- For your protection whilst in the salon, you will be asked to wear a mask during your appointment. *If you do not have one, we will supply you with one.*
- Please maintain distance from other members of staff and clients in the salon where possible.
- Please limit the number of personal items you bring with you. We have removed our coat rack for the time being - so please have a bag to hand to store them in if you have worn one to your appointment.
- Unfortunately, no magazines or drinks will be available from us during this time.
- Greater time between appointments will be allowed to reduce unnecessary contact.